















Exhibit 3: Accountability and Accuracy of Vehicle Data Improve with One Fleet Manager

Agencies That Track the Appropriate Data to Perform Vehicle Utilization Assessments	
Agency/Institution	Number of Individuals Responsible for Vehicle Management and Oversight
Appalachian State University	
East Carolina University	
Department of Correction	
Department of Transportation	
North Carolina State University	
Agencies That Do Not Track the Appropriate Data to Perform Vehicle Utilization Assessments	
Agency/Institution	Number of Individuals Responsible for Vehicle Management and Oversight
Department of Health and Human Services	
Department of Environment and Natural Resources	
Department of Agriculture and Consumer Services	
Department of Crime Control and Public Safety	
Wildlife Resources Commission	
Department of Administration	
Department of Justice	
University of North Carolina at Chapel Hill	
Department of Public Instruction	

Note: Each figure represents one individual.

Source: Program Evaluation Division based on survey of fleet management practices.

Exhibit 5: Other States Have Addressed Fleet Management and Oversight Problems and Invested in Fleet Management Information Systems

	Georgia	Missouri	Utah
	Department of Administrative Services Office of Fleet Management	Office of Administration State Fleet Manager	Department of Administrative Services Division of Fleet Operations
Year Established	1987	2002	1996
Fleet Size (Number of Vehicles)	19,773	10,904	7,301
Responsibilities			
<i>Statewide fleet management</i>	✓	✓	✓
<i>Statewide fleet rules/policies</i>	✓	✓	✓
<i>Statewide standards/best practices</i>	✓	✓	✓
<i>FMIS administration</i>	✓	✓	✓
<i>Vehicle inventory</i>	✓	✓	✓
<i>Fleet contract administration</i>	✓	✓	✓
<i>Reports fleet status to legislature</i>		✓	✓
<i>Additional responsibilities</i>	Analyzes fleet information to identify opportunities for cost savings	Manages quarterly reconciliation process between FMIS and state license plate agency	Manages vehicle registration, licensing, and emissions and safety inspection processes
Fleet Management Information System	Automotive Resource International system (VITAL Insight) customized for Georgia and Automotive Recourse International maintenance and repair program	Custom system developed by Missouri IT staff	AssetWorks system (FleetFocus) customized for Utah and Automotive Recourse International maintenance and repair program

Source: Program Evaluation Division based on interviews with officials and a review of documents from these states.