#### GENERAL ASSEMBLY OF NORTH CAROLINA

#### SESSION 1997

S 4

#### SENATE BILL 843

Pensions & Retirement and Insurance Committee Substitute Adopted 4/29/97

House Committee Substitute Favorable 8/18/97

House Committee Substitute #2 Favorable 8/28/97

Short Title: Insurance Changes.	(Public)
Sponsors:	
Referred to:	<u> </u>

# April 15, 1997

- A BILL TO BE ENTITLED 1 2 AN ACT TO REPEAL OBSOLETE LAWS AND MAKE TECHNICAL AND 3 CLARIFYING **AMENDMENTS** AND CORRECTIONS IN INSURANCE STATUTES; TO EXTEND THE EXPIRATION DATE OF THE 1986 4 RISK SHARING PLAN LAW; TO PROVIDE FOR THE LICENSING AND 5 REGULATION OF **ENTITIES** THAT **ADMINISTER** 6 **WORKERS'** 7 COMPENSATION INSURANCE FOR GROUPS OF EMPLOYERS THAT SELF-INSURE; AND TO AMEND THE LAW GOVERNING AGENTS INCLUDING 8 AUTHORIZING PERSONS IN AGENTS' OFFICES TO CALL FOR POLICY 9 EXPIRATIONS. 10
- 11 The General Assembly of North Carolina enacts:
- 12 PART I. REPEALS OF OBSOLETE OR UNNECESSARY PROVISIONS.
- 13 Section 1. G.S. 58-3-125, 58-6-10, 58-7-150, 58-41-35, and 58-71-90 are repealed.
- Section 2. G.S. 58-2-120 reads as rewritten:
- 16 "§ 58-2-120. Reports of Commissioner to the Governor and General Assembly.

 The Commissioner shall biennially submit to the General Assembly, through the Governor, a report of his official acts, including a summary of official rulings and regulations.—The Commissioner shall, from time to time, report to the Governor and the General Assembly any change which that in his the Commissioner's opinion should be made in the laws relating to insurance and other subjects pertaining to his department. On or before the first day of February of each year in which the General Assembly is in session he shall make to the Governor the recommendations called for in this section, to be transmitted to the General Assembly, with the last annual report of this Department, including receipts and disbursements. the Department."

Section 3. G.S. 58-87-10(e) reads as rewritten:

"(e) Revenue Source. – Revenue is credited to the Workers' Compensation Fund from appropriations made to the Department of Insurance for this purpose. In addition, every eligible unit that elects to participate shall pay into the Fund an amount set annually by the State Fire and Rescue Commission to ensure that the Fund will be able to meet its payment obligations under this section. The amount shall be set as a per capita fixed dollar amount for each member of the roster of the eligible unit.

The payment shall be made to the State Fire and Rescue Commission on or before July 1 of each year. The Commission shall remit the payments it receives to the State Treasurer, who shall credit the payments to the Fund. If the Commission does not receive an annual payment from an eligible unit by July 1, then that unit shall not receive workers' compensation coverage from the Fund for the fiscal year that begins that July 1."

Section 4. G.S. 120-123(55) and (65) are repealed.

Section 5. G.S. 58-36-15(e) reads as rewritten:

- "(e) The Commissioner may require the filing of supporting data including:
  - (1) The Bureau's interpretation of any statistical data relied upon;
  - (2) Descriptions of the methods employed in setting the rates;
  - (3) Analysis of the incurred losses submitted on an accident year or policy year basis into their component parts; to wit, paid losses, reserves for losses and loss expenses, and reserves for losses incurred but not reported;
  - (4) The total number and dollar amount of paid claims;
  - (5) The total number and dollar amount of case basis reserve claims;
  - (6) Earned and written premiums at current rates by rating territory;
  - (7) Earned premiums and incurred losses according to classification plan categories; and
  - (8) Income from investment of unearned premiums and loss and loss expense reserves generated by business within this State.

Provided, however, that with respect to business written prior to January 1, 1980, the Commissioner shall not require the filing of such supporting data which has not been required to be recorded under statistical plans approved by the Commissioner."

Section 6. G.S. 58-3-115 reads as rewritten:

**"§ 58-3-115.** Twisting with respect to insurance policies; penalties.

No insurer shall make or issue, or cause to be issued, any written or oral statement that 1 2 3 4 5 6 7

8

9

10

11

12

13

14 15

16 17

18

19 20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37 38

39

40

41

42

43

willfully misrepresents or willfully makes an incomplete comparison as to the terms, conditions, or benefits contained in any policy of insurance for the purpose of inducing or attempting to induce a policyholder in any way to terminate or surrender, exchange, or convert any insurance policy. Any person who violates this section is subject to the provisions of G.S. 58-2-70, 58-3-90 through 58-3-100, and 58-3-125. G.S. 58-2-70 or G.S. 58-3-100."

Section 7. G.S. 58-30-75(7) reads as rewritten:

Without first obtaining the written consent of the Commissioner pursuant to G.S. 58-7-150, Commissioner, the insurer has (i) transferred, or attempted to transfer, in a manner contrary to Article 19 of this Chapter, substantially its entire property or business, or (ii) has entered into any transaction, the effect of which is to merge, consolidate, or reinsure substantially its entire property or business in or with the property or business of any other person."

Section 8. G.S. 58-41-40(a) reads as rewritten:

- There is no liability on the part of and no cause of action for defamation or invasion of privacy arises against any insurer or its authorized representatives, agents, or employees, or any licensed insurance agent or broker, for any communication or statement made, unless shown to have been made in bad faith with malice, in any of the following:
  - **(1)** A written notice of cancellation under G.S. 58-41-15, G.S. 58-41-15 or of nonrenewal under G.S. 58-41-20, or of cessation of business through an agency under G.S. 58-41-35, specifying the reasons therefor; for cancellation.
  - Communications providing information pertaining to such cancellation, (2) nonrenewal, or cessation of business through an agency; the cancellation or nonrenewal.
  - Evidence submitted at any court proceeding, administrative hearing, or (3) informal inquiry in which such cancellation, nonrenewal, or cessation of business through an agency the cancellation or nonrenewal is an issue."

# PART II. AMENDMENTS NECESSARY BECAUSE OF 1995 REWRITE OF G.S. 58-2-50.

Section 9. G.S. 58-34-2(j) reads as rewritten:

- "(j) The Commissioner shall disapprove any such contract that:
  - Does not contain the required contract provisions specified in subsection (1) (d) of this section:
  - Subjects the insurer to excessive charges for expenses or commission: (2)
  - Vests in the MGA any control over the management of the affairs of the (3) insurer to the exclusion of the board of directors of the insurer;
  - Is entered into with any person if the person or its officers and directors (4) are of known bad character or have been affiliated directly or indirectly through ownership, control, management, reinsurance transactions, or

other insurance or business relationships with any person known to have been involved in the improper manipulation of assets, accounts, or reinsurance; or

(5) Is determined by the Commissioner to contain provisions that are not fair and reasonable to the insurer.

Failure of the Commissioner to disapprove any such contract within 30 days after the contract has been filed with the Commissioner constitutes the Commissioner's approval of the contract. An insurer may continue to accept business from such the person until the Commissioner disapproves the contract. Any disapproval shall be in writing. The Commissioner may, after a hearing held under G.S. 58-2-50, may withdraw approval of any contract the Commissioner has previously approved upon finding if the Commissioner determines that the basis of the original approval no longer exists or that the contract has, in actual operation, shown itself to be subject to disapproval on any of the grounds in this subsection. If the Commissioner withdraws approval of a contract, the Commissioner shall give the insurer notice of, and written reasons for, the withdrawal of approval. The Commissioner shall grant any party to the contract a hearing upon request."

Section 10. G.S. 58-34-15(b) reads as rewritten:

"(b) If the Commissioner disapproves any management contract, notice of such action shall be given to the insurer assigning the reasons therefor in writing. the Commissioner shall give notice of, and written reasons for, the disapproval to the insurer. The Commissioner shall grant any party to the contract a hearing upon request according to G.S. 58 2 50. request."

Section 11. G.S. 58-40-100 reads as rewritten:

# "§ 58-40-100. Request for review of rate, rating plan, rating system or underwriting rule.

- Any person aggrieved by any rate charged, rating plan, rating system, or (a) underwriting rule followed or adopted by an insurer or rating organization may request in writing that the insurer or rating organization to-review the manner in which the rate, plan, system, or rule has been applied with respect to insurance afforded him. Such request may be made by his authorized representative, and shall be in writing, the person's insurance. The person's authorized representative may make the request. If the request is not granted within 30 days after it is made, the requestor may treat it as rejected. Any person aggrieved by the action of an insurer or rating organization in refusing the review requested or in failing or refusing to grant all or part of the relief requested, may file a written complaint and request for hearing with the Commissioner, and shall specify the grounds relied upon. If the Commissioner has information concerning a similar complaint he-complaint, the Commissioner may deny the hearing. If the Commissioner believes that probable cause for the complaint does not exist or that the complaint is not made in good faith, he the Commissioner shall deny the hearing. If the Commissioner finds that the complaint charges a violation of this Article and that the complainant would be aggrieved if the violation is proven, he-the Commissioner shall proceed as provided in G.S. <del>58-2-50 or</del>-58-2-70.
  - (b) Repealed by Session Laws 1985 (Regular Session, 1986), c. 1027, s. 15."

4

5

6

7

8

9

10

11 12

13

14

15

16

17 18

19 20

2122

23

24

25

26

27

28 29

30

31 32

33

3435

36

3738

39

40

41 42

43

Section 12. G.S. 58-42-1 reads as rewritten: 1 2

3

4 5

6

7

8

9

10

11

12

13

14

15

16 17

18

19 20

21

22 23

24

25

26 27

28 29

30

31 32

33

34

35 36

37

38

39

40 41

42

43

"§ 58-42-1. Establishment of plans.

If the Commissioner finds, after a hearing held in accordance with G.S. 58-2-50, hearing, that in all or any part of this State, any amount or kind of insurance authorized by G.S. 58-7-15(4) through G.S. 58-7-15(22) is not readily available in the voluntary market and that the public interest requires the availability of that insurance, he—the Commissioner may either:

- (1) Promulgate plans to provide insurance coverage for any risks in this State that are, based on reasonable underwriting standards, entitled to obtain but are otherwise unable to obtain coverage; or
- Call upon insurers to prepare plans for his—the Commissioner's (2) approval."

Section 13. G.S. 58-45-50 reads as rewritten:

#### "§ 58-45-50. Appeal from acts of Association to Commissioner; appeal from Commissioner to superior court.

Any person or any insurer who may be aggrieved by an act, ruling or decision of the Association other than an act, ruling or decision relating to the cause or amount of a claimed loss, may, within 30 days after such ruling the ruling, appeal to the Commissioner. Any hearings held by the Commissioner pursuant to such an under the appeal shall be in accordance with the procedure set forth in G.S. 58-2-50: rules adopted by the Commissioner: Provided, however, the Commissioner is authorized to appoint a member of his the Commissioner's staff as deputy commissioner for the purpose of hearing such those appeals and a ruling based upon such the hearing shall have has the same effect as if heard by the Commissioner. All persons or insureds aggrieved by any order or decision of the Commissioner may appeal as is provided by the provisions of in G.S. 58-2-75.

No later than 20 days before each hearing, the appellant shall file with the Commissioner or his designated hearing officer and shall serve on the appellee a written statement of his-the appellant's case and any evidence he that the appellant intends to offer at the hearing. No later than five days before such the hearing, the appellee shall file with the Commissioner or his the designated hearing officer and shall serve on the appellant a written statement of his the appellant's case and any evidence he that the appellee intends to offer at the hearing. Each such hearing shall be recorded and transcribed. The cost of such recording and transcribing shall be borne equally by the appellant and appellee; provided that upon any final adjudication the prevailing party shall be reimbursed for his share of such costs by the other party. The procedures governing recordings of hearings and, if necessary, transcripts of recordings, as well as the fees for copies of recordings and transcripts, shall be determined by rules adopted by the Commissioner. Each party shall, on a date determined by the Commissioner or his designated hearing officer, but not sooner than 15 days after delivery of the completed transcript to the party, submit to the Commissioner or his designated hearing officer and serve on the other party, a proposed order. The Commissioner or his designated hearing officer shall then issue an order."

Section 14. G.S. 58-45-70 reads as rewritten:

3

4

5

6

7

8

9

10

11 12

13 14

15

16 17

18

19

20

21

2223

24

25

2627

28

29

30

31

32

33

3435

36

37

38

3940

41 42

43

## "§ 58-45-70. Commissioner may examine affairs of Association.

The Commissioner may from time to time make an examination into the affairs of the Association when he the Commissioner deems it to be prudent and in undertaking such examination he prudent, and as part of the examination the Commissioner may hold a public hearing pursuant to the provisions of G.S. 58-2-50. hearing. The expenses of such examination shall be borne and paid by the Association. The Association shall pay the expenses of the examination."

Section 15. G.S. 58-46-20(c) reads as rewritten:

"(c) The Commissioner may designate the kinds of property insurance policies on principal residences to be offered by the association, including insurance policies under Article 36 of this Chapter, and the commission rates to be paid to agents or brokers for these policies, if he the Commissioner finds, after a hearing held in accordance with G.S. 58-2-50, hearing, that the public interest requires the designation. The provisions of Chapter 150B of the General Statutes do not apply to any procedure under this subsection, except that G.S. 150B-39 and G.S. 150B-41 shall apply to a hearing under this subsection. Within 30 days after the receipt of notification from the Commissioner of a change in designation pursuant to under this subsection, the association shall submit a revised plan and articles of association for approval in accordance with subsection (b) of this section."

Section 16. G.S. 58-46-30 reads as rewritten:

# "§ 58-46-30. Appeals; judicial review.

The association shall provide reasonable means, to be approved by the Commissioner, whereby any person or insurer affected by any act or decision of the administrators of the Plan or underwriting association, other than an act or decision relating to the cause or amount of a claimed loss, may be heard in person or by an authorized representative, before the governing board of the association or a designated committee. Any person or insurer aggrieved by any decision of the governing board or designated committee, may be appealed to the Commissioner within 30 days from the date of such-the ruling or decision. The Commissioner, after hearing held pursuant to the procedure set forth in G.S. 58-2-50, under rules adopted by the Commissioner, shall issue an order approving or disapproving the act or decision with respect to the matter which that is the subject of The Commissioner is authorized to may appoint a member of his—the appeal. Commissioner's staff as deputy commissioner for the purpose of hearing such the appeals and a ruling based on such the hearing shall have has the same effect as if heard by the Commissioner personally. Commissioner. All persons or insurers or their representatives aggrieved by any order or decision of the Commissioner may appeal as provided by the provisions of in G.S. 58-2-75.

No later than 20 days before each hearing, the appellant shall file with the Commissioner or his the designated hearing officer and shall serve on the appellee a written statement of his the appellant's case and any evidence he that the appellant intends to offer at the hearing. No later than five days before such the hearing, the appellee shall file with the Commissioner or his the designated hearing officer and shall serve on the appellant a written statement of his the appellee's case and any evidence he that the appellee intends to offer at the hearing. Each such hearing shall be recorded and transcribed.

The cost of such recording and transcribing shall be borne equally by the appellant and appellee: provided that upon any final adjudication the prevailing party shall be reimbursed for his share of such costs by the other party. The procedures governing recordings of hearings and, if necessary, transcripts of recordings, as well as the fees for copies of recordings and transcripts, shall be determined by rules adopted by the Commissioner. Each party shall, on a date determined by the Commissioner or his the designated hearing officer, but not sooner than 15 days after delivery of the completed transcript to the party, submit to the Commissioner or his the designated hearing officer and serve on the other party, a proposed order. The Commissioner or his the designated hearing officer shall then issue an order."

# PART III. CONTINUING CARE RETIREMENT COMMUNITY NAME CORRECTION AND RECEIVERSHIPS.

Section 17. G.S. 58-30-10(14) reads as rewritten:

"(14) 'Insurer' means any entity licensed under Articles 7, 16, 26, 49, 65, or 67 of this Chapter and any employer that has furnished to the Commissioner satisfactory proof of its financial responsibility under G.S. 97-93(a)(2). For purposes of this Article, 'insurer' also includes continuing care retirement <u>centers—communities</u> licensed under Article 64 of this Chapter."

Section 18. The title of Article 64 of Chapter 58 of the General Statutes reads as rewritten:

#### "ARTICLE 64.

"Registration, Disclosure, Contract, and Financial Monitoring Requirements for Continuing Care Facilities. Retirement Communities."

Section 19. G.S. 58-64-1 reads as rewritten:

#### "§ 58-64-1. Definitions.

As used in this Article, unless otherwise specified:

- (1) 'Continuing care' means the furnishing to an individual other than an individual related by blood, marriage, or adoption to the person furnishing the care, of lodging together with nursing services, medical services, or other health related services, pursuant to under an agreement effective for the life of the individual or for a period in excess of longer than one year.
- (2) 'Entrance fee' means a payment that assures a resident a place in a facility for a term of years or for life.
- (3) 'Facility' means the place or places retirement community or communities in which a provider undertakes to provide continuing care to an individual.
- (4) 'Health related services' means, at a minimum, nursing home admission or assistance in the activities of daily living, exclusive of the provision of meals or cleaning services.

- (5) 'Living unit' means a room, apartment, cottage, or other area within a facility set aside for the exclusive use or control of one or more identified residents.
  - (6) 'Provider' means the promoter, developer, or owner of a continuing eare—facility, whether a natural person, partnership, or other unincorporated association, however organized, trust, or corporation, of an institution, building, residence, or other place, whether operated for profit or not, or any other person, that solicits or undertakes to provide continuing care under a continuing care facility contract, or that represents <a href="htmself-himself">himself</a>, herself, or itself as providing continuing care or 'life care.'
  - (7) 'Resident' means a purchaser of, a nominee of, or a subscriber to, a continuing care contract.
  - (8) 'Hazardous financial condition' means a provider is insolvent or in eminent danger of becoming insolvent."

Section 20. G.S. 58-64-40(b) reads as rewritten:

"(b) The board of directors or other governing body of a continuing care—facility or its designated representative shall hold annual meetings with the residents of the continuing care—facility for free discussions of subjects including, but not limited to, income, expenditures, and financial trends and problems as they apply to the facility and discussions of proposed changes in policies, programs, and services. Residents shall be entitled to at least seven days advance notice of each meeting. An agenda and any materials that will be distributed by the governing body at the meetings shall remain available upon request to residents."

Section 21. G.S. 58-64-80 reads as rewritten:

# "§ 58-64-80. Advisory Committee.

There shall be a nine member Continuing Care Advisory Committee appointed by the Commissioner. The Committee shall consist of at least two residents of continuing care communities, facilities, two representatives of the North Carolina Association of Nonprofit Homes for the Aging, one individual who is a certified public accountant and is licensed to practice in this State, one individual skilled in the field of architecture or engineering, and one individual who is a health care professional."

Section 21.1. Article 64 of Chapter 58 of the General Statutes is amended by adding a new section to read:

# "§ 58-64-46. Receiverships; exception for facility beds.

When the Commissioner has been appointed as a receiver under Article 30 of this Chapter for a provider or facility subject to this Article, and if it appears to the court, upon petition of the Commissioner or the provider, or on the court's own motion, that the best interests of the facility or the welfare of persons who have previously contracted with the provider or may contract with the facility may be best served by the addition of adult care home beds, the Department of Human Resources may, notwithstanding any other provision of law, accept and approve the addition of beds for that facility."

2 3

4

5

6

7 8

9

10

11 12

13 14

15

16 17

18

19 20

21

22

23

24

25

2627

28 29

30

31 32

33

3435

36

37

38

39

40

41 42

43

# PART IV. WORKERS' COMPENSATION LOSS COSTS CONFORMING CHANGES.

Section 22. G.S. 58-36-1(2) reads as rewritten:

"(2) The Bureau shall provide reasonable means to be approved by the Commissioner whereby any person affected by a rate or loss costs made by it may be heard in person or by his-the person's authorized representative before the governing committee or other proper executive of the Bureau."

Section 23. G.S. 58-36-1(5)c. reads as rewritten:

"c. Failure or refusal by any assigned employer risk to make full disclosure to the Bureau, servicing carrier, or insurer writing a policy of information regarding the employer's true ownership, change of ownership, operations, or payroll, or any other failure to disclose fully any records pertaining to workers' compensation insurance shall be sufficient grounds for the Bureau to authorize the termination of the policy of that employer."

Section 24. G.S. 58-36-10 reads as rewritten:

# "§ 58-36-10. Method of rate making; factors considered.

The following standards shall-apply to the making and use of rates: rates or loss costs:

- (1) Rates <u>or loss costs</u> shall not be excessive, inadequate or unfairly discriminatory.
- Due consideration shall be given to actual loss and expense (2) experience within this State for the most recent three-year period for which such that information is available; to prospective loss and expense experience within this State; to the hazards of conflagration and catastrophe; to a reasonable margin for underwriting profit and to contingencies; to dividends, savings, or unabsorbed premium deposits allowed or returned by insurers to their policyholders, members, or subscribers; to investment income earned or realized by insurers from their unearned premium, loss, and loss expense reserve funds generated from business within this State; to past and prospective expenses specially applicable to this State; and to all other relevant factors within this State: Provided, however, that countrywide expense and loss experience and other countrywide data may be considered only where credible North Carolina experience or data is not available.
- (3) In the case of fire insurance rates, as are subject to the ratemaking authority of the Bureau, consideration may be given to the experience of such fire insurance business during the most recent five-year period for which such that experience is available. In the case of fire insurance rates that are subject to the ratemaking authority of the Bureau, consideration shall be given to the insurance public protection classifications of rural fire districts based upon

1 2 3 4 5 6 by the Commissioner. 7 **(4)** 8 9 10 11 12 13 14 15 16

- standards established by the Commissioner. To the extent credits are provided for proximity to fire hydrants, the Bureau may also provide appropriate credits in public protection classifications for optional water sources, such as ponds, lakes, or other bodies of water, in accordance with standards and procedures filed with and approved
- Risks may be grouped by classifications and lines of insurance for establishment of rates—rates, loss costs, and base premiums. Classification rates may be modified to produce rates for individual risks in accordance with rating plans which that establish standards for measuring variations in hazards or expense provisions or both. Such Those standards may measure any differences among risks that can be demonstrated to have a probable effect upon losses or expenses. The Bureau is directed to-shall establish and implement a comprehensive classification rating plan for motor vehicle insurance under its jurisdiction within 90 days of September 1, 1977. No such classification plans shall base any standard or rating plan for private passenger (nonfleet) motor vehicles, in whole or in part, directly or indirectly, upon the age or sex of the persons insured. The Bureau shall at least once every three years make a complete review of the filed classification rates to determine whether they are proper and supported by statistical evidence, and shall at least once every 10 years make a complete review of the territories for nonfleet private passenger motor vehicle insurance to determine whether they are proper and reasonable.
- **(5)** In the case of workers' compensation insurance and employers' liability insurance written in connection therewith, due consideration shall be given to the past and prospective effects of changes in compensation benefits and in legal and medical fees that are provided for in General Statutes Chapter 97."

Section 25. G.S. 58-36-15(a) reads as rewritten:

The Bureau shall file with the Commissioner copies of the rates, loss costs, classification plans, rating plans and rating systems used by its members. Each rate or loss costs filing shall become effective on the date specified in the filing, but not earlier than 105 days from after the date the filing is received by the Commissioner: Provided that (1) rate or loss costs filings for workers' compensation insurance and employers' liability insurance written in connection therewith shall not become effective earlier than 120 days from the date the filing is received by the Commissioner or on the date as provided under in G.S. 58-36-100, whichever is earlier; and (2) any filing may become effective on a date earlier than that specified in this subsection upon agreement between the Commissioner and the Bureau."

Section 26. G.S. 58-36-15(f) reads as rewritten:

17

18

19 20

21

22 23

24

25

26 27

28 29

30

31 32

33

34 35

36

37 38

39

40

41 42

12 13

14

10

11

15 16

17 18 19

20

21 22 23

24

25

30

31

32

33 34 35

36 37

38

39 40

41 42 43

On or before September 1 of each calendar year, or later with the approval ''(f)of the Commissioner, the Bureau shall submit to the Commissioner the experience, data, statistics, and information referred to in subsection (c) of this section and required under G.S. 58-36-100 and a residual market rate or-and prospective loss costs review based on such-those data for workers' compensation insurance and employers' liability insurance written in connection therewith. Any rate or loss costs increase for such-that insurance that is implemented pursuant to under this Article shall become effective solely to such insurance as is written having-insurance with an inception date on or after the effective date of the rate or loss costs increase."

Section 27. G.S. 58-36-15(g) reads as rewritten:

- The following information must be included in policy form, rule, and rate or loss costs filings under this Article and under Article 37 of this Chapter:
  - A detailed list of the rates, loss costs, rules, and policy forms filed, **(1)** accompanied by a list of those superseded; and
  - (2) A detailed description, properly referenced, of all changes in policy forms, rules, prospective loss costs, and rates, including the effect of each change."

Section 28. G.S. 58-36-30(a) reads as rewritten:

No insurer, officer, agent or representative thereof Except as permitted by G.S. 58-36-100 for workers' compensation loss costs filings, no insurer and no officer, agent, or representative of an insurer shall knowingly issue or deliver or knowingly permit the issuance or delivery of any policy of insurance in this State which-that does not conform to the rates, rating plans, classifications, schedules, rules and standards made and filed by the Bureau. However, an An insurer may deviate from the rates promulgated adopted by the Bureau provided if the insurer has filed the proposed deviation to be applied both with the Bureau and the Commissioner, and provided the deviation is uniform in its application to all risks in the State of the class to which the deviation is to apply; and provided such deviation is approved by the Commissioner. if the proposed deviation is based on sound actuarial principles, and if the proposed deviation is approved by the Commissioner. The Commissioner shall approve proposed deviations if they do not render the rates excessive, inadequate or unfairly discriminatory. If approved, the deviation may thereafter be amended, subject to the provisions of this subsection. Amendments to deviations are subject to the same requirements as initial filings. The deviation may be terminated—An insurer may terminate a deviation only if the deviation has been in effect for a period of six months before the effective date of the termination and the insurer notifies the Commissioner of the termination no later than 15 days before the effective date of the termination."

Section 29. G.S. 58-36-30(c) reads as rewritten:

- Any deviation with respect to workers' compensation and employers' liability insurance written in connection therewith as filed under subsection (a) of this section shall apply uniformly to all classifications. Any approved rate under subsection (b) of this section with respect to workers' compensation and employers' liability insurance written in connection therewith shall be furnished to the Bureau."
  - Section 30. Effective September 1, 1997, G.S. 58-36-100(a) reads as rewritten:

 "(a) Nothing in this section requires the Bureau or its member insurers to refile rates previously implemented before two years after the effective date of this section. Any member insurer of the Bureau may continue to use all rates and deviations filed and approved for its use until disapproved, or the insurer makes its own filing to change its rates, either by making an independent filing or by filing a reference filing adoption form adopting the Bureau's prospective loss costs, or modification thereof. Except as provided in subsection—subsections (k) and (m) of this section, with the initial prospective loss costs reference filing, the Bureau shall no longer develop or file any minimum premiums, minimum premium formulas, or expense constants. If an insurer wishes to amend minimum premium formulas, formulas or expense constants, it must file the minimum premium rules, formulas, or amounts it proposes to use. A copy of each filing submitted to the Commissioner under subsections (e) and (g) of this section shall also be sent to the Bureau."

Section 31. Effective September 1, 1997, G.S. 58-36-100(b)(1) reads as rewritten:

"(1) 'Expenses'. – That portion of a rate attributable to acquisition, field supervision, collection expenses, any tax levied by the State or by any political subdivision of the State, licensing costs, fees, and general expenses, as determined by the insurer."

Section 32. Effective September 1, 1997, G.S. 58-36-100(c) reads as rewritten:

"(c) Except as provided in subsection (m) of this section, for workers' compensation and employers' liability insurance written in connection with workers' compensation insurance, the Bureau shall no longer develop or file advisory final rates that contain provisions for expenses (other than loss adjustment expenses) and profit. The Bureau shall instead develop and file for approval with the Commissioner, in accordance with this section, reference filings containing advisory prospective loss costs and the underlying loss data and other supporting statistical and actuarial information for any calculations or assumptions underlying these loss costs. Loss-based assessments, any tax levied by the State or any political subdivision of the State, licensing costs, and fees assessments will be included in prospective loss costs."

Section 32.1. Effective September 1, 1997, G.S. 58-36-100(k) reads as rewritten:

"(k) The Bureau shall file with the Commissioner, for approval, filings containing a revision of rules and supplementary rating information. This includes policy-writing rules, rating plans, classification codes and descriptions, and rules that include factors or relativities, such as <a href="employers">employers</a> liability—increased limits <a href="factors">factors</a> and <a href="related">related</a> <a href="minimum premiums">minimum premiums</a>, classification relativities, or similar <a href="factors">factors</a>, but excludes minimum <a href="minimum premiums">premiums</a>. <a href="minimum factors">factors</a>. The Bureau may print and distribute manuals of rules and supplementary rating <a href="minimum information">information</a>."

## PART V. INSURANCE COMPANY FINANCIAL OPERATIONS.

Section 33. G.S. 58-5-63(a) reads as rewritten:

 "(a) All insurance companies making deposits under this Article are entitled to interest on those deposits, which shall remain in the deposit accounts. deposits. The right to interest is subject to a company paying its insurance policy liabilities. If any company fails to pay those liabilities, interest accruing after the failure is payable to the Commissioner for the payment of those liabilities under subsection (b) of this section."

Section 34. G.S. 58-7-21(a) reads as rewritten:

- "(a) As used in this section and in G.S. <del>58-7-26, 58-7-30, and 58-7-31:-58-7-26 and</del> G.S. <del>58-7-30:</del>
  - (1) 'Reinsurance' means a transfer of insurance risk from a ceding insurer to an assuming insurer.
  - 'Insurance risk' means an uncertainty regarding the ultimate amount of any claim payment (underwriting risk) or an uncertainty regarding the timing of the payments (timing risk), or both."

Section 35. G.S. 58-7-31(b)(3) reads as rewritten:

"(3) The ceding insurer is required to reimburse the reinsurer for negative experience under the reinsurance agreement; except that neither offsetting experience refunds against current and prior years' losses under the reinsurance agreement nor payment by the ceding insurer of an amount equal to the current and prior years' losses under the reinsurance agreement upon voluntary termination of in-force reinsurance by the ceding insurer are a reimbursement to the reinsurer for negative experience. Voluntary termination does not include situations where termination occurs because of unreasonable provisions that allow the reinsurer to reduce its risk or increase its risk charge under the reinsurance agreement."

Section 36. G.S. 58-7-31(d)(1) reads as rewritten:

"(1)Reinsurance agreements entered into after October 1, 1993, that involve the reinsurance of business issued prior to before the effective date of the reinsurance agreements, along with any subsequent amendments thereto, shall be filed by the ceding company with the Commissioner within 30 days after its date of execution. Each filing shall include data detailing the final impact financial effect of the transaction. The ceding insurer's actuary who signs the financial statement actuarial opinion with respect to valuation of reserves shall consider this statute—section and any applicable actuarial standards of practice when determining the proper credit in financial statements filed with the Commissioner. The actuary should shall maintain adequate documentation and be prepared upon request to describe the actuarial work performed for inclusion in the financial statements and to demonstrate that such that work conforms to this statute.-section."

Section 37. G.S. 58-7-173(12) reads as rewritten:

6

7

8

9

10

11 12

13 14

15

16

17

18

19 20

21

22

2324

25

2627

28 29

30

31 32

33

3435

36

3738

39

40

41 42

43

"(12) Secured obligations of duly constituted churches and of church-holding companies; and the cost of investments made under this subdivision shall not exceed the lesser of one percent (1%) of the insurer's admitted assets of or five percent (5%) of the insurer's capital and surplus."

Section 38. The catchline of G.S. 58-7-177 reads as rewritten:

# "§ 58-7-177. Investments in <del>subsidiaries and affiliated corporations. subsidiaries.</del>"

Section 39. G.S. 58-8-5(a)(3) reads as rewritten:

"(3) Said officers shall cause said certificate to be published once a week for two consecutive weeks in a newspaper in Raleigh and in the county where the company's principal office is located, or posted at the courthouse door if no newspaper be published within the county. Said printed or posted notices shall be in such form and of such size as the Commissioner may approve, and in addition to setting forth in full the certificate required in subdivision (2) shall state that application for amending the company's charter in the manner specified has been proposed by the board of directors, and shall also state the time set for a meeting of policyholders thereby called to be held at the principal office of the company to take action on the proposed amendment. A true copy of such notice shall be filed with the Commissioner, and also with that official who performs the functions of Commissioner in each state where the company is licensed to do business. Such publication and filing of notices shall be completed at least 30 days prior to the date set therein for the meeting of policyholders and due proof thereof shall be filed with the Commissioner at least 15 days prior to the date of such meeting. If the meeting at which the proposed amendment is to be considered is a special meeting, rather than a regular annual meeting of policyholders, such special-that meeting can be called only after the Commissioner has given his approval in writing, and the published notice shall show the fact of such approval; writing;"

Section 40. G.S. 58-8-25 reads as rewritten:

# "§ 58-8-25. Dividends to policyholders.

(a) Any participating or dividend-paying company, stock or mutual or foreign or domestic, that writes other than life insurance or workers' compensation insurance and employers' liability insurance in connection therewith, may declare and pay a dividend to policyholders from its surplus, unassigned surplus as reflected in the company's most recent annual or quarterly statement filed with the Commissioner, which shall include only its surplus in excess of any required minimum surplus. No such dividend shall be paid unless it is fair and equitable and for the best interest of the company and its policyholders. In declaring any dividend to its policyholders, any such company may make reasonable classifications of policies expiring during a fixed period, upon the basis of each general kind of insurance covered by such—those policies and by territorial

3

4

5

6

7

8

9

10

11 12

13 14

15

16 17

18

19 20

21

2223

24

25

2627

28

29

30

31 32

33

3435

36

37

38

3940

41 42

43

divisions of the location of risks by states, except that in fixing the amount of dividends to be paid on each general kind of insurance, which the dividends shall be uniform in rate and applicable to the majority of risks within such that general kind of insurance, and exceptions may be made as to any class or classes of risk and a different rate or amount of dividends paid on such-the class or classes if the conditions applicable to such-the class or classes differ substantially from the condition applicable to the kind of insurance as a whole. Every such company shall have an equal rate of dividend for the same term on all policies insuring risks in the same classification. The payment of dividends to policyholders shall not be contingent upon the maintenance or renewal of the policy. All dividends shall be paid to the policyholder unless a written assignment thereof be of those dividends is executed. Neither the payment of dividends nor the rate thereof of the dividends may be guaranteed by any company, or its agent, prior to before the declaration of the dividend by the board of directors of such-the company. The holders of policies of insurance issued by a company in compliance with the orders of any public official, bureau or committee, in conformity with any statutory requirement or voluntary arrangement, for the issuance of insurance to risks not otherwise acceptable to the company, may be established as a separate class of risks.

Any participating or dividend-paying company, stock or mutual or foreign or domestic, that writes workers' compensation insurance and employers' liability insurance in connection therewith may declare and pay a dividend to policyholders from its surplus, unassigned surplus as reflected in the company's most recent statement filed with the Commissioner under G.S. 58-2-165, which shall include only its surplus in excess of any required minimum surplus. No such dividend shall be paid unless it is fair and equitable and for the best interest of the company and its policyholders. In declaring any dividend to its policyholders, any such company may make reasonable classifications of policies expiring during a fixed period. The payment of dividends to policyholders shall not be contingent upon the maintenance or renewal of the policy. All dividends shall be paid to the policyholder unless a written assignment thereof be of those dividends is executed. Neither the payment of dividends nor the rate thereof of the dividends may be guaranteed by any company, or its agent, prior to before the declaration of the dividend by the board of directors of such the company. The holders of policies of insurance issued by a company in compliance with the orders of any public official, bureau, or committee, in conformity with any statutory requirement or voluntary arrangement, for the issuance of insurance to risks not otherwise acceptable to the company, may be established as a separate class of risks."

Section 41. G.S. 58-9-6(a) reads as rewritten:

"(a) The Commissioner shall issue an intermediary license or an exemption from the license, subject to G.S. 58-9-2(b)(2) or G.S. 58-9-2(c)(3), to any person who has complied with the requirements of this Article. A license issued to a noncorporate entity authorizes all of the members of the entity and any designated employees to act as intermediaries under the license, and those persons shall be named in the application and any supplements. A license issued to a corporation authorizes all of the officers and any designated employees and directors of the corporation to act as intermediaries on behalf

GENERAL ASSEMBLY OF NORTH CAROLINA of the corporation, and those persons shall be named in the application and any 1 2 supplements." 3 Section 42. G.S. 58-9-11(b) reads as rewritten: 4 An insurer shall not engage the services of any person to act as a broker on its 5 behalf unless the person is licensed under G.S. 58-9-6. or exempted under this Article. An 6 insurer shall not employ an individual who is employed by a broker with which it 7 transacts business, unless the broker is under common control with the insurer under 8 Article 19 of this Chapter." 9 Section 43. G.S. 58-9-21(a) reads as rewritten: 10 A reinsurer shall not engage the services of any person to act as a manager on its behalf unless the person is licensed under G.S. 58-9-6. or exempted under this Article." 11 12 Section 44. G.S. 58-12-2(3) reads as rewritten: Domestic insurer. – Any insurance company organized in this State 13 "(3) 14 under Article 7-Article 7 or Article 15 of this Chapter." Section 45. G.S. 58-13-10 reads as rewritten: 15 16 "§ 58-13-10. Scope. 17 This Article applies to all domestic insurers and to all kinds of insurance 18 written by those insurers under Articles 1 through 66 of this Chapter. Foreign insurers are to shall comply in substance with the requirements and limitations of this section. This 19 20 Article does not apply to variable contracts for which separate accounts are required to be 21 maintained nor to statutory deposits that are required to be maintained by insurance regulatory 22

agencies as a requirement for doing business in such jurisdictions.

This Article does not apply to:

- Variable contracts for which separate accounts are required to be (1)
- (2) Statutory deposits that are required to be maintained by insurance regulatory agencies as a requirement for doing business.
- Real estate authorized under G.S. 58-7-187 and encumbered by a (3) mortgage loan with a first lien."

Section 46. G.S. 58-13-15 reads as rewritten:

## "§ 58-13-15. Definitions.

As used in this Article:

- (1) 'Assets' means all property, real or personal, tangible or intangible, legal or equitable, owned by an insurer.
- (2) 'Claimants' means any owners, beneficiaries, assignees, certificate holders, or third-party beneficiaries of any insurance benefit or right arising out of and within the coverage of an insurance policy covered by this Article.
- 'Reserve assets' means those assets of an insurer that are authorized (3) investments for policy reserves in accordance with Articles 1 through 64 of this Chapter and G.S. 58-65-95. this Chapter.
- 'Policyholder-related liabilities' means those liabilities that are (4) required to be established by an insurer for all of its outstanding

23

24

25 26

27 28

29

30

31 32

33

34 35

36

37

38

39

40

41

42

43

(b)

4

5

6

7

8

9

10

11 12

13 14

15

16 17

18

19 20

21

2223

24

25

2627

28 29

30

31 32

3334

35

3637

38

39

40

41

42

43

insurance policies in accordance with Articles 1 through 64 of this
Chapter and G.S. 58-65-95. this Chapter."

Section 47. G.S. 58-13-20(b) reads as rewritten:

"(b) The Commissioner has the right to may examine any of such these assets, reinsurance agreements, or deposit arrangements at any time in accordance with his the Commissioner's authority to make examinations of insurers as conferred by other provisions of Articles 1 through 64-of this Chapter."

Section 48. G.S. 58-19-5(5) reads as rewritten:

"(5) 'Person' means an individual, corporation, partnership, <u>limited liability company</u>, association, joint stock company, trust, unincorporated organization, or any similar entity or any combination of the foregoing acting in concert."

Section 49. G.S. 58-19-10(b)(1) reads as rewritten:

Invest, in common stock, preferred stock, debt obligations, and other securities of one or more subsidiaries, amounts that do not exceed the lesser of ten percent (10%) of such the insurer's admitted assets or fifty percent (50%) of such—the insurer's surplus as regards policyholders, provided that after such those investments, the insurer's surplus as regards policyholders will be reasonable in relation to the insurer's outstanding liabilities and adequate to its financial needs. In calculating the amount of such-the investments, investments in domestic or foreign insurance subsidiaries and health maintenance organizations shall be excluded, and there shall be included: (i) total net monies or other consideration expended and obligations assumed in the acquisition or formation of a subsidiary, including all organizational expenses and contributions to capital and surplus of such-the subsidiary whether or not represented by the purchase of capital stock or issuance of other securities; and (ii) all amounts expended in acquiring additional common stock, preferred stock, debt obligations, and other securities, and all contributions to the capital or surplus, of a subsidiary subsequent to its acquisition or formation:".

#### PART VI. HANDICAPPED PERSONS.

Section 50. G.S. 168-10 reads as rewritten:

#### "§ 168-10. Eliminate discrimination in treatment of handicapped and disabled.

Each handicapped person shall have the same consideration as any other person for individual accident and health insurance coverage, and no insurer, service corporation, multiple employer welfare arrangement, or health maintenance organization subject to Chapter 58 of the General Statutes solely on the basis of such the person's handicap, shall deny such coverage or benefits. The availability of such insurance coverage or benefits shall not be denied solely due to because of the handicap, provided, however, that no such insurer shall be prohibited from excluding by waiver or otherwise, any pre-existing conditions from such coverage, and further provided that handicap; however, any such insurer may

charge the appropriate premiums or fees for the risk insured on the same basis and 1 2 conditions as insurance issued to other persons, in accordance with actuarial and 3 underwriting principles prescribed in Chapter 58 of the General Statutes. Nothing 4 contained herein or in any other statute shall restrict or preclude any insurer governed by Chapter 5 58 of the General Statutes from setting and charging a premium or fee based upon the class or classes of risks and on sound actuarial and underwriting principles as determined by such 6 7 insurer, or from applying its regular underwriting standards applicable to all classes of risks. The provisions of this section shall apply to both corporations governed by Chapter 58 of the General 8 9 Statutes."

Section 51. G.S. 168-22(b) reads as rewritten:

"(b) A family care home shall be is deemed a residential use of property for the purposes of determining charges or assessments imposed by political subdivisions or businesses for water, sewer, power, telephone service, cable television, garbage and trash collection, repairs or improvements to roads, streets, and sidewalks, and other services, utilities, and improvements, and for purposes of classification for insurance. improvements."

#### PART VII. AUTOMOBILE INSURANCE.

Section 52. G.S. 58-36-75(c) is repealed.

Section 53. G.S. 58-36-5(c) reads as rewritten:

The Bureau, when created, Bureau shall adopt such-rules and regulations for its orderly procedure as shall be-that are necessary for its maintenance and operation. No such rules and regulations shall discriminate against any type of insurer because of its plan of operation, nor shall any insurer be prevented from returning any unused or unabsorbed premium, deposit, savings or earnings to its policyholders or subscribers. The expense of such Bureau shall be borne by its members by quarterly contributions to be made in advance, such contributions to be made in advance by prorating such expense among the members in accordance with the amount of gross premiums derived from the above lines of insurance in North Carolina during the preceding year and members entering the Bureau since that date to advance an amount to be fixed by the governing committee. After the first fiscal year of operation of the Bureau the The necessary expense of the Bureau shall be advanced by the members in accordance with rules and regulations to be established and adopted by the governing committee. The Bureau shall be empowered to may subscribe for or purchase any necessary service, and employ and fix the salaries of such personnel and assistants as are necessary, charge reasonable fees for its products and services, and engage in any lawful activities related to the objects, functions, duties, responsibilities, or authority of the Bureau."

Section 53.1. G.S. 58-37-1(7) reads as rewritten:

'(7) 'Motor vehicle insurance' means direct insurance against liability arising out of the ownership, operation, maintenance or use of a motor vehicle for bodily injury including death and property damage and includes medical payments and uninsured <u>and underinsured</u> motorist coverages.

With respect to motor carriers who are subject to the financial responsibility requirements established under the Motor Carrier Act of 1980, the term, 'motor vehicle insurance' includes coverage with respect to environmental restoration. As used in this subsection the term,

10

11

12

13

14

15

16 17

18

19

20

21

22

23 24

25

26

2728

2930

31

32

3334

35

3637

38

3940

41

42

43 44 accident:

6 7

8 9

10 11 12

13 14 15

16 17

18 19 20

21 22

> 23 24 25

26 27

28

34 35

36

37

38 39

40

41 42

43

Governors within 30 days after May 24, 1973. If any member seat on the initial Board of Governors is not filled in accordance with this Article within such time, then, in that event the Commissioner shall appoint natural persons from any of the classifications

'environmental restoration' means restitution for the loss, damage, or

destruction of natural resources arising out of the accidental discharge,

dispersal, release, or escape into or upon the land, atmosphere, water course, or body of water of any commodity transported by a motor

carrier. Environmental restoration includes the cost of removal and the

cost of necessary measures taken to minimize or mitigate damage to

Additional ceding privileges for motor vehicle insurance shall be

provided by the Board of Governors if there is a substantial public demand for a coverage or coverage limit of any component of motor

Bodily injury liability: one hundred thousand dollars (\$100,000) each

Property damage liability: fifty thousand dollars (\$50,000) each

Underinsured motorist: one hundred thousand-million dollars (\$100,000)

(\$1,000,000) each person and three hundred thousand dollars (\$300,000)

Uninsured motorist: one hundred thousand-million dollars (\$100,000) (\$1,000,000) each person and each accident for bodily injury and fifteen

fifty thousand dollars (\$15,000) (\$50,000) for property damage (one

The Commissioner and member companies shall provide for a Board of

person, three hundred thousand dollars (\$300,000) each accident;

Medical payments: two thousand dollars (\$2,000) each person;

human health, the natural environment, fish, shellfish, and wildlife."

Section 53.2. G.S. 58-37-35(b)(2) reads as rewritten:

vehicle insurance up to the following:

each accident for bodily injury liability;

hundred dollars (\$100.00) deductible)." Section 53.3. G.S. 58-37-35(e) reads as rewritten:

specified in subsection (d) of this section to serve the initial term on the Board of Governors. As soon as possible after its selection, the Commissioner shall call for the initial meeting of the Board. Governors. After the The Board of Governors have been

selected it shall then elect from its membership a chairman and shall then meet thereafter

as often as at the call of the chairman shall require or at the request of three four members of the Board of Governors. The chairman shall retain the right to vote on all issues. Five

Seven members of the Board of Governors shall constitute a quorum. The same member may not serve as chairman for more than two consecutive years; provided,

however, that a member may continue to serve as chairman until a successor chairman is elected and qualified."

Section 53.4. G.S. 58-37-40(e) reads as rewritten:

Upon approval of the Commissioner of the plan so submitted or promulgation of a plan deemed approved by the Commissioner, all insurance companies licensed to write motor vehicle insurance in this State or any component thereof as a prerequisite to further engaging in writing the insurance shall formally subscribe to and participate in the plan so approved.

The plan of operation shall provide for, among other matters, (i) the establishment of

provide that:

The plan of operation shall provide for, among other matters, (i) the establishment of necessary facilities; (ii) the management of the Facility; (iii) the preliminary assessment of all members for initial expenses necessary to commence operations; (iv) the assessment of members if necessary to defray losses and expenses; (v) the distribution of gains to defray losses incurred since September 1, 1977; (vi) the distribution of gains by credit or reduction of recoupment or allocation—surcharges to policies subject to recoupment or allocation—surcharges pursuant to this Article (the Facility may apportion the distribution of gains among the coverages eligible for cession pursuant to this Article); (vii) the recoupment or allocation—of losses sustained by the Facility since September 1, 1977, pursuant to this Article, which losses may be recouped by equitable pro rata assessment of member companies; companies or by way of a surcharge on motor vehicle policies issued by member companies or through the Facility; (viii) the standard amount (one hundred percent (100%) or any equitable lesser amount) of coverage afforded on eligible risks which a member company may cede to the Facility; and (ix) the procedure by which reinsurance shall be accepted by the Facility. The plan shall further

- (1) Members of the Board of Governors shall receive reimbursement from the Facility for their actual and necessary expenses incurred on Facility business, en route to perform Facility business, and while returning from Facility business plus a per diem allowance of twenty-five dollars (\$25.00) a day which may be waived.
- (2) In order to obtain a transfer of business to the Facility effective when the binder or policy or renewal thereof first becomes effective, the company must within 30 days of the binding or policy effective date notify the Facility of the identification of the insured, the coverage and limits afforded, classification data, and premium. The Facility shall accept risks at other times on receipt of necessary information, but acceptance shall not be retroactive. The Facility shall accept renewal business after the member on underwriting review elects to again cede the business."

Section 54. G.S. 58-37-40(f) reads as rewritten:

"(f) The plan of operation shall provide that every member shall, following payment of any pro rata assessment, <u>commence-begin</u> recoupment of that assessment by way of a surcharge on motor vehicle insurance policies issued by the member or through the Facility until the assessment has been recouped. <u>Such-Any</u> surcharge <u>under this subsection or under subsection (e) of this section</u> shall be a percentage of premium adopted by the Board of Governors of the Facility; and the charges determined on the basis of the surcharge shall be combined with and displayed as a part of the applicable premium charges. <u>Provided, however, that recoupment-Recoupment of losses</u> sustained by the Facility <u>since September 1, 1977,</u> with respect to nonfleet private passenger motor vehicles may be <u>recouped-made</u> only by surcharging nonfleet private passenger motor

3 4

5

6 7

8

9

10

11 12

13

14

1516

17

18

19 20

21

22

23

2425

26

27

28 29

30 31

32

33 34

35

36

37

38

39

40

41

42

43

vehicle insurance policies. policies (i) that are subject to the classification plan promulgated pursuant to G.S. 58-36-65 and (ii) to which one or more driving record points have been assigned pursuant to said plan, subject to the provisions of G.S. 58-36-75. If the amount collected during the period of surcharge exceeds assessments paid by the member to the Facility, the member shall pay over the excess to the Facility on a date specified by the Board of Governors. If the amount collected during the period of surcharge is less than the assessments paid by the member to the Facility, the Facility shall pay the difference to the member. Except as hereinafter provided, otherwise provided in this Article, the amount of recoupment shall not be considered or treated as a rate or premium for any purpose. The Board of Governors shall adopt and implement a plan for compensation of agents of Facility members when recoupment surcharges are imposed; such that compensation shall not exceed the compensation or commission rate normally paid to the agent for the issuance or renewal of the automobile liability policy issued through the North Carolina Reinsurance Facility affected by such surcharge; provided, however, that the surcharge. However, the surcharge provided for in this section-shall include an amount necessary to recover the amount of the assessment to member companies and the compensation paid by each member, pursuant to under this section, to agents."

Section 55. G.S. 58-37-35(g)(8) reads as rewritten:

To establish fair and reasonable procedures for the sharing among members of any loss on Facility business which that cannot be recouped pursuant to under G.S. 58-37-40(f) (e) or which cannot be recouped or allocated under G.S. 58-37-75,—and other costs, charges, expenses, liabilities, income, property and other assets of the Facility and for assessing or distributing to members their appropriate shares. Such The shares may be based on the member's premiums for voluntary business for the appropriate category of motor vehicle insurance or by any other fair and reasonable method."

Section 56. G.S. 58-37-35(1) reads as rewritten:

The classifications, rules, rates, rating plans and policy forms used on motor vehicle insurance policies reinsured by the Facility may be made by the Facility or by any licensed or statutory rating organization or bureau on its behalf and shall be filed with the The Board of Governors shall establish a separate subclassification Commissioner. within the Facility for 'clean risks' as herein defined. risks'. For the purpose of this Article, a 'clean risk' shall be is any owner of a nonfleet private passenger motor vehicle as defined in G.S. 58-40-10, if the owner, principal operator, and each licensed operator in the owner's household have two years' driving experience as licensed drivers and if none of the persons has been assigned any Safe Driver Incentive Plan points under Article 36 of this Chapter during the three-year period immediately preceding either (i) the date of application for a motor vehicle insurance policy or (ii) the date of preparation of a renewal of a motor vehicle insurance policy. Such The filings may incorporate by reference any other material on file with the Commissioner. Rates shall be neither excessive, inadequate nor unfairly discriminatory. If the Commissioner finds, after a hearing, that a rate is either excessive, inadequate or unfairly discriminatory, he—the

Commissioner shall issue an order specifying in what respect it is deficient and stating 1 2 when, within a reasonable period thereafter, such rate shall be deemed the rate is no longer 3 effective. Said The order is subject to judicial review as set out in Article 2 of this 4 Chapter. Pending judicial review of said the order, the filed classification plan and the 5 filed rates may be used, charged and collected in the same manner as set out in G.S. 58-6 40-45 of this Chapter. Said-The order shall not affect any contract or policy made or 7 issued <del>prior to</del> before the expiration of the period set forth in the order. All rates shall be 8 on an actuarially sound basis and shall be calculated, insofar as is possible, to produce 9 neither a profit nor a loss. However, the rates made by or on behalf of the Facility with 10 respect to 'clean risks', as defined above, risks' shall not exceed the rates charged 'clean risks' who are not reinsured in the Facility. The difference between the actual rate 11 12 charged and the actuarially sound and self-supporting rates for 'clean risks' reinsured in the Facility may be recouped in similar manner as assessments pursuant to G.S. 58-37-40(f) 13 14 or allocated pursuant to G.S. 58-37-75. under G.S. 58-37-40(f). Rates shall not include any factor for underwriting profit on Facility business, but shall provide an allowance for 15 contingencies. There shall be a strong presumption that the rates and premiums for the 16 17 business of the Facility are neither unreasonable nor excessive."

Section 57. G.S. 58-37-75 is repealed.

## PART VIII. WORKERS' COMPENSATION SELF-INSURANCE.

Section 58. G.S. 58-50-60 reads as rewritten:

# "§ 58-50-60. Rules for precertification practices.

- (a) This section applies to all accident and health insurers under Articles 1 through 64 of this Chapter, all third-party administrators and preferred provider arrangements, all entities subject to Articles 65 through 67 of this Chapter, and all self-funded health benefit workers' compensation insurance plans.
- (b) The Commissioner shall adopt reasonable rules governing precertification practices and forms utilization review and utilization review organizations affiliated that do business with the entities subject to this section."

Section 59. G.S. 58-50-65(a) reads as rewritten:

"(a) Nothing Except as provided in this subsection, nothing in Articles 50 through 55 of this Chapter shall apply applies to or affect any policy of liability or workers' compensation insurance, except that insurance policy. Except for G.S. 58-50-55(a), the provisions of G.S. 58-50-50 and subsections (b) and (c) of G.S. 58-50-55 shall this Article and Articles 65 and 67 of this Chapter and any administrative rules adopted under those Articles relating to preferred providers and utilization review apply to policies of workers' compensation insurance policies and to individual and group self-funded workers' compensation insurance plans. If there is any conflict between managed care rules adopted by the Commissioner under this Chapter and managed care rules adopted by the Industrial Commission under G.S. 97-25.2, the Industrial Commission's rules govern. If there is any conflict between managed care provisions in this Chapter and in Chapter 97 of the General Statutes with respect to workers' compensation, the provisions in Chapter 97 govern."

PART IX. CERTIFICATE OF AUTHORITY CONFORMING NAME CHANGE.

18

19

20

21

2223

2425

26

27

28 29

30

31

3233

3435

36

37

38

39

40

41 42

43

1	Section 60. The phrase "certificate of authority" is deleted and replaced by the
2	word "license" wherever it occurs in each of the following sections of the General
3	Statutes:
4	G.S. 58-4-15. Revocation of certificate of authority.
5	G.S. 58-7-55. Exceptions to requirements of G.S. 58-7-50.
6	G.S. 58-7-70. Effects of redomestication.
7	G.S. 58-15-5. Definitions.
8	G.S. 58-16-35. Unauthorized Insurers Process Act.
9	G.S. 58-24-45. Organization.
10	G.S. 58-24-145. Injunction – Liquidation – Receivership of domestic
11	society.
12	G.S. 58-28-5. Transacting business without certificate of authority
13	prohibited; exceptions.
14	G.S. 58-28-15. Validity of acts or contracts of unauthorized company
15	shall not impair obligation of contract as to the company;
16	maintenance of suits; right to defend.
17	G.S. 58-28-45. Uniform Unauthorized Insurers Act.
18	G.S. 58-30-10. Definitions.
19	G.S. 58-30-55. Condition on release from delinquency proceedings.
20	G.S. 58-30-260. Conservation of property of foreign or alien insurers
21	found in this State.
22	G.S. 58-33-132. Qualifications of instructors.
23	G.S. 58-41-55. Penalties; restitution.
24	G.S. 58-48-35. Powers and duties of the Association.
25	G.S. 58-48-45. Duties and powers of the Commissioner.
26	G.S. 58-57-80. Penalties.
27	PART X. RISK SHARING PLAN SUNSET EXTENSION.
28	Section 61. G.S. 58-42-55 reads as rewritten:
29	"§ 58-42-55. Expiration.
30	This Article shall expire expires on July 1, 1997. 1999."
31	PART XI. HEALTH INSURANCE CLARIFYING CHANGES.
32	Section 62. G.S. 58-50-130(a), as amended by S.L. 1997-259, is amended by
33	adding the following new subdivision:
34	"(4b) Late enrollees may only be excluded from coverage for the greater of 18
35	months or an 18-month preexisting-condition exclusion; however, if
36	both a period of exclusion from coverage and a preexisting-condition
37	exclusion are applicable to a late enrollee, the combined period shall not
38	exceed 18 months. If a period of exclusion from coverage is applied, a
39	late enrollee shall be enrolled at the end of such period in the health
40	benefit plan currently held by the small employer."
41	Section 63.1. G.S. 58-51-55(d), as amended by S.L. 1997-259, reads as
42	rewritten:

10

14

15 16 17

18 19

20 21 22

> 23 24 25

> > 26

27 28 29

30 31 32

33

34 35

36 37 38

39 40

41

Applicability. – Subsection (b1) of this section applies only to group health insurance contracts, other than excepted benefits as defined in G.S. 58-68-25, covering more than 50 employees. The remainder of this section applies only to group health insurance contracts covering 20 or more employees. For purposes of this section, 'group health insurance contracts' include MEWAs, as defined in G.S. 58-49-30(a)."

Section 63.2. G.S. 58-65-90(d), as amended by S.L. 1997-259, reads as rewritten:

''(d)Applicability. – Subsection (b1) of this section applies only to subscriber eontracts contracts, other than excepted benefits as defined in G.S. 58-68-25, covering more than 50 employees. The remainder of this section applies only to group contracts covering 20 or more employees."

Section 63.3. G.S. 58-67-75(d), as amended by S.L. 1997-259, reads as rewritten:

Applicability. – Subsection (b1) of this section applies only to group contracts contracts, other than excepted benefits as defined in G.S. 58-68-25, covering more than 50 employees. The remainder of this section applies only to group contracts covering 20 or more employees."

Section 63.4. G.S. 58-51-15(h), as enacted by S.L. 1997-259, reads as rewritten:

- Preexisting Condition Exclusion Clarification. Sub-subdivision (a)(2)b. of "(h) this section does not apply to:
  - Policies issued to eligible individuals under G.S. 58-68-60. (1)
- (2) Excepted benefits as described in G.S. 58-68-25(b). G.S. 58-68-25(b)(1)." Section 63.5. G.S. 58-68-40(e), as enacted by S.L. 1997-259, reads as rewritten:
- "(e) Exception for Coverage Offered Only to Bona Fide Association Members. Coverage. – Subsection (a) of this section does not apply to:
  - Health insurance coverage offered by a health insurer if the coverage is made available in the small group market only through one or more bona fide associations.
  - A self-employed individual as defined in G.S. 58-50-110(21a). G.S. 58-(2) 50-110(21a), except as otherwise provided for the basic and standard health care plans under the North Carolina Small Employer Group Health Coverage Reform Act."

Section 63.6. G.S. 58-68-60(b)(2), as enacted by S.L. 1997-259, reads as rewritten:

> "(2)Who is not eligible for coverage under (i) an ERISA—a group health plan, (ii) part A or part B of title XVIII of the Social Security Act, or (iii) a State plan under title XIX of the Act (or any successor program), and does not have other health insurance coverage;".

Section 63.7. G.S. 58-50-65(d) reads as rewritten:

 "(d) The provisions of G.S. 58-51-5(5) 58-51-5(a)(5) and G.S. 58-51-15(a)(1), (4), and (10) may be omitted from railroad ticket policies sold only at railroad stations or at railroad ticket offices by railroad employees."

Section 63.8. G.S. 58-67-74(a), as enacted by S.L. 1997-225, reads as rewritten:

"(a) Every health care plan written by a health maintenance organization and in force, that is issued, renewed, or amended on or after October 1, 1997, and that is subject to this Article, shall provide coverage for medically appropriate and necessary services, including diabetes outpatient self-management training and educational services, and equipment, supplies, medications, and laboratory procedures used to treat diabetes. Diabetes outpatient self-management training and educational services shall be provided by a physician or a health care professional designated by the physician. The health maintenance organization shall determine who shall provide and be reimbursed for the diabetes outpatient self-management training and educational services. The same deductibles, coinsurance, and other limitations as-that apply to similar services covered under the policy, contract, or-plan shall apply to the diabetes coverage required under this section."

Section 63.9. G.S. 58-67-79(a), as enacted by S.L. 1997-312, reads as rewritten:

"(a) Every health care plan written by a health maintenance organization and in force, that is issued, renewed, or amended on or after January 1, 1998, that is subject to this Article-Article, and that provides coverage for mastectomy shall provide coverage for reconstructive breast surgery resulting from a mastectomy. The coverage shall include coverage for all stages and revisions of reconstructive breast surgery performed on a nondiseased breast to establish symmetry when reconstructive surgery on a diseased breast is performed. The same deductibles, coinsurance, and other limitations as-that apply to similar services covered under the policy, contract, or-plan shall apply to coverage for reconstructive breast surgery. Reconstruction of the nipple/areolar complex following a mastectomy is covered without regard to the lapse of time between the mastectomy and the reconstruction, subject to the approval of the treating physician."

# PART XII. COMMERCIAL INSURANCE FORM DOCUMENT RETENTION.

Section 64. G.S. 58-41-50(g) reads as rewritten:

"(g) An insurer subject to this Article may develop and use an individual form or rate as a result of the uniqueness of a particular risk. The form or rate shall be developed, filed, and used in accordance with rules adopted by the Commissioner. Rules adopted by the Commissioner under this section may provide for retention of certain documents and data by insurers instead of insurers filing those records with the Commissioner."

#### PART XIII. BAIL BONDS.

Section 65. G.S. 58-71-82 reads as rewritten:

#### "§ 58-71-82. Dual license holding.

If an individual holds a professional bondsman's license or a runner's license and a surety bondsman's license simultaneously, they are considered one license for the

purpose of <u>disciplinary actions involving</u> suspension, revocation, or <u>renewal</u> under this Article. Separate renewal fees must be paid for each license, however."

### PART XIV. WORKERS' COMPENSATION TPA.

Section 65.1. Article 47 of Chapter 58 of the General Statutes is amended by adding the following new Part:

# "PART 3. THIRD-PARTY ADMINISTRATORS FOR GROUPS." § 58-47-210. Definitions.

## As used in this Part:

1 2

- (1) 'Board' means the board of trustees or other governing body of a group.
- (2) 'Control' means 'control' as defined in G.S. 58-19-5(2).
- (3) 'GAAP financial statement' means a financial statement as defined by generally accepted accounting principles.
- (4) 'Group' means a group of employers that is licensed under Part 1 of this Article.
- (5) 'Hazardous financial condition' means that, based on its present or reasonably anticipated financial condition, a person is insolvent or, although not yet financially impaired or insolvent, is unlikely to be able to meet obligations with respect to known and reasonably anticipated obligations in the normal course of business.
- (6) 'Member' means an employer that participates in a group.
- (7) 'Third-party administrator' or 'TPA' means a person engaged by a board to execute the policies established by the board and to provide day-to-day management of the group. 'Third-Party Administrator' and 'TPA' does not mean:
  - <u>a.</u> An employer acting on behalf of its employees or the employees of one or more of its affiliates.
  - b. An insurer that is licensed under this Chapter or that is acting as an insurer with respect to a policy lawfully issued and delivered by it and under the laws of a state in which the insurer is licensed to write insurance.
  - c. An agent or broker who is licensed by the Commissioner under Article 33 of this Chapter whose activities are limited exclusively to the sale of insurance.
  - d. An adjuster licensed by the Commissioner under Article 33 of this Chapter whose activities are limited to adjustment of claims.
  - e. An individual who is an officer, a member, or an employee of a board.

# "§ 58-47-215. TPA authority; license, qualification for approval.

- (a) No person shall act as, offer to act as, or hold himself or herself out as a TPA with respect to risks located in this State for a group unless that person is licensed by the Commissioner under this Part.
- (b) An applicant for a license shall file with the Commissioner the information required by subsection (c) of this section on a form prescribed by the Commissioner at

- least 90 days before the proposed licensing date. No application is complete until the Commissioner has received all required information.
  - (c) The following information shall be included in the license application:
    - (1) All organizational documents of the TPA, including articles of incorporation, articles of association, a partnership agreement, a trade name certificate, or a trust agreement, any other applicable documents, and all amendments to these documents;
    - (2) The bylaws, rules, regulations, or similar documents regulating the internal affairs of the TPA;
    - (3) The names, addresses, official positions, and professional qualifications of the individuals who are responsible for the conduct of affairs of the TPA, including (i) all members of the board of directors, executive committee, or other governing board or committee, (ii) the principal officers in the case of a corporation or the partners or members in the case of a partnership or association, (iii) all shareholders holding directly or indirectly ten percent (10%) or more of the voting securities of the TPA, and (iv) any other person who exercises control or influence over the affairs of the TPA;
    - (4) The annual audited GAAP financial statements for the two most recent years that demonstrate the applicant is solvent and an ongoing concern and any other information the Commissioner may require in order to review the current financial condition of the applicant;
    - (5) A general description of the business operations, including information on staffing levels and activities proposed in this State and nationwide.

      The description shall provide details setting forth the TPA's capability for providing a sufficient number of experienced and qualified personnel in the areas of claims processing, record keeping, and underwriting;
    - (6) The annual report of the manner and amount of all charges, fees, and direct and indirect compensation received from the group as specified in the service agreement;
    - (7) All written agreements or contracts with groups; and
    - (8) Any other pertinent information, including evidence of compliance with other provisions of this Article, as required by the Commissioner.
- (d) The information required by subsection (c) of this section, including any trade secrets, shall be kept confidential; provided that the Commissioner may use that information in any judicial or administrative proceeding instituted against the TPA.
- (e) TPA licenses shall be renewed annually and applications for renewals of licenses shall include or be accompanied by any changes in the information required by subsection (c) of this section.
- (f) A TPA shall notify the Commissioner of any material change in its ownership, control, or other fact or circumstance affecting its qualification for a license in this State, 30 business days before the change. Failure of the Commissioner to disapprove any

material changes within 30 days after the changes have been filed with the Commissioner constitutes the Commissioner's approval of the filed changes.

(g) After initial licensing, a TPA shall file with the Commissioner all contracts with a group 60 days before the effective date of the contract.

# "§ 58-47-220. TPA license; termination; revocation; restrictions.

- (a) The Commissioner may refuse to issue a license if the Commissioner determines that any of the provisions of this section apply to the TPA, or to any individual responsible for the conduct of affairs of the TPA.
- (b) The Commissioner shall suspend or revoke automatically the license of a TPA and a request for a hearing shall not stay the effect of the revocation, suspension, or nonrenewal if the Commissioner finds that any of the following apply to the TPA:
  - (1) The TPA is using methods or practices in the conduct of its business that render its further transaction of business in this State hazardous or injurious to insured persons or the public;
  - (2) The TPA has failed to pay any judgment rendered against it in this State within 60 days after the judgment has become final;
  - (3) The TPA has refused to be examined or to produce its accounts, records, and files for examination, or any of its officers have refused to give information with respect to its affairs or have refused to perform any other legal obligation as to that examination, when required by the Commissioner;
  - (4) The TPA has, without just cause, refused to pay proper claims or perform services arising under its contract, has caused covered members to accept less than the amount due them, or has caused covered members to employ attorneys or bring suit against the TPA to secure full payment or settlement of the claims;
  - (5) The TPA is an affiliate of or under the same general management, interlocking directorate, or ownership as another TPA or group that unlawfully transacts business in this State;
  - (6) The TPA, or any principal or affiliate of the TPA, has been convicted of or has entered a plea of guilty or nolo contendere to a felony without regard to whether judgment was withheld;
  - (7) The TPA or an affiliate is under revocation, suspension, or nonrenewal in another state;
  - (8) The TPA is in hazardous financial condition;
  - (9) The TPA has filed for protection under the United States Bankruptcy Code or any state receivership law;
  - (10) The financial condition or business practices of the TPA otherwise pose an imminent threat to the public health, safety, or welfare of the residents of this State; or
- (11) The TPA is found to be in violation of Article 63 of this Chapter.

- (c) The Commissioner may, after notice and opportunity for hearing, suspend or revoke the license of a TPA if the Commissioner finds that any of the following apply to the TPA:
  - (1) The TPA has violated a rule or an order of the Commissioner or any provision of this Chapter or Chapter 97 of the General Statutes; or
  - (2) The TPA at any time fails to meet any qualification for which issuance of the license could have been refused had the failure then existed and been known to the Commissioner at the time of the application.
- (d) If the Commissioner determines that a TPA or any other person has not materially complied with this Article or with any rule adopted or order issued under this Article, after notice and opportunity to be heard, the Commissioner may order:
  - (1) For each separate violation, a civil penalty pursuant to G.S. 58-2-70(d); or
  - (2) Revocation, suspension, or nonrenewal of the person's license.
- (e) If the Commissioner finds that because of a material noncompliance a group has suffered any loss or damage, the Commissioner may maintain a civil action brought by or on behalf of the group and its policyholders and creditors for recovery of compensatory damages for the benefit of the group and its policyholders and creditors or for other appropriate relief.
- (f) Nothing in this Article affects the Commissioner's right to impose any other penalties provided for in this Chapter. Nothing in this Article limits or restricts the rights of policyholders, claimants, and creditors.
- (g) If an order of rehabilitation or liquidation of the group has been entered under Article 30 of this Chapter, and the receiver appointed under that order determines that the TPA or any other person has not materially complied with this section, or any order or rule adopted thereunder, and the group suffered any loss or damage therefrom, the receiver may maintain a civil action for recovery of damages or other appropriate sanctions for the benefit of the group."

## PART XV. AGENTS.

 Section 65.2. Article 33 of Chapter 58 of the General Statutes is amended by adding the following new section to read:

# "§ 58-33-41. Agent or broker of record; managed care contracts.

An insurer or service corporation offering managed care products and an HMO shall recognize a licensed agent or broker that has been designated by an employer to inquire about or secure group health coverage for the employer."

Section 65.3. G.S. 58-33-25(o) reads as rewritten:

- "(o) No license as an agent, broker, or limited representative is required of the following:
  - (1) Any regular salaried officer or employee of an insurance company, of a licensed agent, of a broker, or of a limited representative, if such officer's or employee's duties and responsibilities do not include the negotiation or solicitation of insurance.

- (2) Persons who secure and furnish information on behalf of an employer, where no commission is paid for such service, for the purpose of group or wholesale life insurance, annuities, or group, blanket or franchise health insurance; or for enrolling individuals under such plans or issuing certificates thereunder; or otherwise assisting in administering such plans.
- (3) Employers or their officers or employees, or the trustees of any employee trust plan, to the extent that such employers, officers, employees, or trustees are engaged in the administration or operation of any program of employee benefits for their own employees or the employees of their subsidiaries or affiliates involving the use of insurance issued by a licensed insurance company; provided that such employers, officers, employees, or trustees are not in any manner compensated, directly or indirectly, by the insurance company issuing such insurance.
- (4) Agency office employees acting within the confines of the agent's office, under the direction and personal supervision of the duly licensed agent and within the scope of the agent's license, in the acceptance of applications, personally underwritten by the agent, payment of premiums, and the performance of clerical, stenographic, and similar office duties; provided that the activity does not amount to the interpretation of insurance policies, provisions or coverage, to sales or negotiation of insurance policies, to any underwriting function, or to the signing or verification of applications for insurance.
- Agency office employees, acting within the confines of an agent's office, under the direct and personal supervision of an agent licensed under this Article and within the scope of the agent's license, who only obtain policy expiration or renewal dates from persons or who only obtain the names of insurance companies with which those persons have coverage; provided, that these activities by these employees are not the primary function of the agent's office, and provided further that these activities do not amount to the interpretation of insurance policies, provisions, or coverage, to sales or negotiation of insurance policies, to any underwriting function, or to the signing or verification of applications for insurance. The Commissioner may adopt rules to govern methods and manners of communications made by employees under this subdivision.
- (5) Licensed insurers authorized to write the kinds of insurance described in G.S. 58-7-15(1) through G.S. 58-7-15(3) that do business without the involvement of a licensed agent."

#### PART XVI. EFFECT OF HEADINGS.

Section 66. The headings to the parts of this act are a convenience to the reader and are for reference only. The headings do not expand, limit, or define the text of this act.

#### PART XVII. EFFECTIVE DATE.

1

2 3

4

5

6

7

8 9

10 11 Section 67. Sections 30 through 32.1 of this act become effective September 1, 1997. Section 61 of this act is effective retroactively to June 30, 1997. Sections 62, 63.4, 63.5, and 63.6 of this act are effective retroactively July 1, 1997. Section 63.8 is effective retroactively to June 26, 1997. Section 63.9 is effective retroactively to July 17, 1997. Sections 63.1, 63.2, and 63.3 become effective January 1, 1998. Section 65.1 of this act becomes effective July 1, 1998. The remainder of this act is effective when it becomes law.